



## Minutes of Waste Hub Liaison Group

Thursday, 31<sup>st</sup> January 2019, 5.30pm,  
Environmental Hub, Cledford Lane, Middlewich CW10 0JR

### Present:

Paul Cassell, Local Representative	PC
Cllr Mike Hunter, Middlewich Town Council	MH
Cllr Simon McGrory, Cheshire East Ward Councillor	SM
Kevin Melling, MD, Ansa Environmental Services Ltd	KM
Jonathan Williams, Town Clerk, Middlewich Town Council	JW

### Other Attendees:

Megan Bowyer, PA to Kevin Melling, (Minutes)	MB
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### Apologies Received:

Jane Thomason, Deputy MD, Ansa Environmental Services Ltd	JT
Suzanne Johns, Local Representative	SJ
Cllr David Latham, Middlewich Town Council	DL

Agenda Item	Notes	Action
1.	<p><b>Welcome and Introductions</b></p> <p>KM declared the meeting open. He welcomed Paul Cassell the recently appointed local representative and thanked him for volunteering for the role. (The other local representative, SJ, sent her apologies as she was unwell.)</p> <p>KM said that he found these meetings to be extremely valuable and was keen to hear local views. He undertook to listen and to respect all the views expressed in a courteous manner and expected the same in return.</p>	
2	<p><b>Minutes of Last Meeting and Matters Arising</b></p> <p><b>2.1</b> The Minutes from the meeting on 29<sup>th</sup> November 2018 were approved as accurate and correct.</p> <p><b>2.2 Matters Arising</b></p> <p>(i) Tour of the Hub – it was agreed that MB would arrange this for Thursday, 28<sup>th</sup> March at 4pm starting prior to the next CLG meeting. <b>Action MB</b></p> <p>(ii) Appointment of Local Representatives – actions complete</p>	<b>MB</b>

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	<p>(iii) MB had circulated the site operating hours from the planning permission with the agenda for this meeting. Action complete</p> <p>(iv) Traffic Lights – sensors re cyclists and ‘all red timing’. KM confirmed that he had contacted CE Highways to investigate. Initial research has been performed but there is still a requirement for the contractor to observe at 3 or 4 separate points during the day and he has chased for this to happen. SM will be happy to escalate should nothing materialise prior to the next meeting. <b>Action KM continue to pursue.</b></p> <p>(v) Site smells – check of carbon pellets in site filtration system. KM confirmed that the suppliers, Camfil, have been on site to check the pellets. They sent off some for analysis and advised that they are not yet saturated but will be shortly. Therefore it has been arranged for the pellets to be replaced in mid-March.</p> <p>(vi) Tree pruning interim measures – KM advised that having reviewed the issue he would like to wait until Spring and review the need for additional planting when new growth starts. SM remarked that landscaping was always a big issue at the contracting stage and that this matter is unlikely to go away. KM remarked that he is happy to continue discussions and to review at the next meeting in March. <b>Action KM</b></p>	<p>KM</p> <p>KM</p>
<p><b>3</b></p>	<p><b>Update on Cheshire East Public Consultation re Waste Collection Reorganisation</b>  KM recapped on the background for the CE consultation – the Council is investing in construction of a composting plant at Leighton which should be operational towards the end of 2019. This will lead to a change in collection of green waste which will be a continuous 52 week process in future including food waste. RCVs in the South of the borough will go directly to Leighton to dump these loads. This will mean a need for re-routing and alongside that exercise the Council and Ansa are keen to improve efficiency further by reviewing the current working methodology e.g. by introducing more shifts and a longer working day including possible Saturday collections.</p> <p>The consultation concluded on 7<sup>th</sup> January and Ansa is currently awaiting a report detailing the outcome so it can then commence planning on re-routing and employee consultation re new working patterns.</p> <p>Nothing has yet been received but KM promised to share the full report with group members on receipt and also to keep them updated on Ansa’s implementation plans.</p> <p>JW tabled a copy of an email which had been sent in response to the consultation from Middlewich Town Council.</p>	
<p><b>4</b></p>	<p><b>Middlewich Community Issues</b></p> <p><b>4.1 Speeding Trucks/Dangerous Driving of Vehicles/Use of Estate roads as cut-throughs. Other vehicle related complaints.</b>  KM confirmed that Ansa are still reviewing local traffic movements to see if any adjustments to vehicle routing can be made to address concerns raised on current access and egress routes for the depot. Further updates will be given at future meetings.</p>	

<p>A time and registration number of a specific refuse vehicle was given re a complaint and KM undertook to investigate and advise the outcome as appropriate. He confirmed that these were the details Ansa needs to follow-up such matters.</p> <p>An incident where a resident had followed a RCV from Sandbach back to Middlewich and was surprised to find it had turned left into Cross Lane and then left into Warmingham Lane instead of right into Cledford Lane was discussed. Unfortunately no explanation could be given as the vehicle registration number was not available.</p> <p>A resident had complained that contractor's trucks continue to line up outside the site prior to the 7am opening time causing a hazard/obstruction. KM confirmed that Ansa has to abide by the planning permission which does not allow them on-site prior to 7am. The Christmas/New Year period is a particularly busy one and he is hopeful that things will now start to ease although he will re-iterate the message to Ansa's suppliers and continue to monitor. <b>Action KM</b></p>	<p><b>KM</b></p>
<p><b>4.2 Site Noise</b></p> <p>A short video taken by a resident living opposite to the site demonstrating a continual low humming noise was shared with the group. KM confirmed he had seen the Facebook post earlier in the week and had asked the Team to investigate that and also reports of a klaxon-type noise. All site activity had been reviewed but neither noise could be identified as coming from Ansa. SM suggested investigating via Environmental Health Customer Services as they may be aware of other complaints and could possibly throw light on the causes and/or advise if they are investigating. <b>Action MB</b> will contact them.</p>	<p><b>KM</b></p> <p><b>MB</b></p>
<p><b>4.3 Towpath Bins</b></p> <p>A suggestion was raised that Ansa could assist in emptying the canal towpath bins and/or providing bigger bins. This is a popular dog-walking area and the bins fill up quickly. KM agreed to investigate and suggested a launch to coincide with the 'Cleaner Britain' campaign in March. <b>Action KM</b></p>	<p><b>KM</b></p>
<p><b>4.4 Speed Limit Stickers for Bins</b></p> <p>There was a suggestion that Ansa could provide 30mph stickers for residents to place on their bins. KM expressed reservations as it could potentially encourage residents to leave out their bins causing an obstruction to the highway. However an idea to engage with local schools asking them to design stickers with the winning design receiving a prize for the school was considered a possibility. MH emphasised that any design needed to be clear for motorists and this was acknowledged. KM agreed to investigate and report back at the next meeting. <b>Action KM</b></p>	<p><b>KM</b></p>
<p><b>4.5 Street Lights Not lit</b></p> <p>It was reported that a set of three street lights which had been installed as part of the Ansa construction were not working. KM advised he had chased up CE Highways department and they were arranging for the power company to remedy.</p>	
<p><b>4.6 Faulkner Road boundary not maintained</b></p> <p>This piece of land does not belong to Ansa who do not have access rights. It is owned by CE Council.</p>	

	<p><b>4.7 Polytunnels planning permission</b>  Ansa has recently requested planning permission for two polytunnels to be situated on site; these will supply plants to CE parks and any surplus will be sold commercially. KM showed attendees the proposed site of the polytunnels on the site plan.</p> <p><b>4.8 Social Media</b>  KM confirmed that he had considered use of a Facebook group to help publicise the work of this group and agreed that it would be useful. MH said that it would help to deal with complaints as they occurred rather than historically and all agreed that this would be preferable. SM remarked that this should not become the only contact method and it was agreed that it would be in addition to the usual more conventional methods as stated below:  <b>Phone</b> – 0300 123 5011 (Cheshire East Customer Contact Centre re Waste, Street Cleansing and Fly tipping), or 01270 686797 for other queries ;  <b>In Person</b> – Customer Service Centres including Middlewich Library (see below for full details)  <a href="https://www.cheshireeast.gov.uk/council_and_democracy/customer-services/contact_us.aspx#customerServiceCentres">https://www.cheshireeast.gov.uk/council_and_democracy/customer-services/contact_us.aspx#customerServiceCentres</a></p> <p><b>Websites-</b> <a href="http://www.ansa.co.uk">www.ansa.co.uk</a> <a href="http://www.cheshireeast.gov.uk">www.cheshireeast.gov.uk</a></p> <p><u>Or contact via your local Middlewich Councillors/Local Representatives</u></p> <p>It was agreed that the Facebook Group should be for the Ansa Community Liaison Group and in order to keep it fair, there should a representative from Ansa, the Community and the Council as administrators/moderators. A log of complaints raised and resolved should be maintained and presented at future group meetings. MH has already prepared a shell group and he will forward the details. <b>Action MH</b></p>	<p><b>MH</b></p>
<p><b>5</b></p>	<p><b>Any Other Business</b>  <b>5.1 Planned Site Works</b>  KM advised that Cheshire East is due to install solar panels on the roof of the RDF building shortly and this will involve temporary erection of scaffolding.</p> <p><b>5.2 Speeding Vehicles</b>  PC suggested that when the re-routing has been sorted out it would be a good opportunity to perform a community exercise. All agreed that if issues are still being reported this would be a worthwhile exercise.</p>	

**The meeting closed at 6.55pm . Next Meeting to be held on 28<sup>th</sup> March 2019**