

Ansa Environmental Services Ltd (Ansa)
Minutes of Board Meeting on Tuesday 19th July 2022 at 10am
Environmental Hub and Microsoft Teams

Present:

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| Kevin Melling, Managing Director | KM |
| Cllr Steve Hogben, Chairman | SH |
| Cllr Arthur Moran, Director | AM |
| Cllr Mike Hunter, Director | MHu |
| Melanie Henniker, Director HR & Corporate Services | MH |
| Jane Thomason, Deputy MD | JT |
| Ricky Griggs, Employee Representative | RG |

Other attendees:

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| Karen Potts, PA to MD (Minutes) | KP |
| Alison Jenkins, Communications Co-ordinator (Attended for their presentation) | AJ |
| Amanda Wagg , Communications Manager (Attended for their presentation) | AW |

Apologies:

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| Tracy Baldwin, Group Finance Manager | TB |
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| Agenda Item | Item Detail | Actions |
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| 01 | <p>Welcome from the Chairman & Apologies</p> <p>Cllr Steve Hogben chaired the meeting; he reported that due notice had been given and that a quorum was present. Accordingly, he welcomed all attendees and declared the meeting open.</p> | |
| 02 | <p>Declaration of conflicts of interest</p> <p>There were no declarations of conflicts of interest.</p> | |

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| 03 | <p>Minutes of last Meeting The minutes of the board meeting on the 22 June 2022 were accepted as being a true and accurate record.</p> <p>Matters Arising Junior Cricket Club - Unfortunately we were unable to make the date arranged but the club has acknowledged our sponsorship and mentioned us on several occasions along with publishing team pictures wearing the kit on Facebook. They are very appreciative of the sponsorship. We need to arrange another date. Action KP/MB</p> <p>Employee rep -KM updated on the issue of rounds being dropped due to resources – although this has continued, it is worthwhile acknowledging the Waste Service Resilience Measures introduced for the summer period. We have also put in place additional special measures relating to the heat and we are monitoring the working conditions of the waste collection team during this period. MHu recognised the special measures put in place and RG relayed that the workforce was appreciative of the measures.</p> <p>Saturday was the first day of these new measures and early indications suggest they will address the service delivery issues experienced recently. However, the weather experienced yesterday and today is exceptional. During these conditions we expect productivity to be down until temperatures drop.</p> <p>MHu feels that the shortage of drivers is an ongoing concern which will be year on year re how we will structure this. SH advised that this needs to be relayed back to the Council. At an appropriate point we will need to assess the success of the actions taken.</p> <p>SH relayed that Cllr Corcoran had asked how the Open Day went and if we would be doing another event. KM advised that it was well organised and was well attended with a fabulous turn out and was a credit to all those who helped make the day successful, recognising the hard work everyone had put in. MH explained that there would be another event but not until later in the year as we would not feel the benefit of attracting different people.</p> <p>JT confirmed that the Crewe back-alleys project was not included in the KPI figures as this is a community led project. AJ and AW will be mentioning this within their presentation.</p> <p>Middlewich Fab Festival – MHu thanked Ansa for the bin collections and advised that the event was a huge success with the local businesses taking more than past events.</p> | KP/MB |
| 04 | <p>Presentation regarding Ansa Volunteers AJ & AW joined the meeting at 10.45am</p> | |

AJ gave a brief introduction prior to the start the presentation of what makes a 'Waste Reduction Volunteer' as it's quite diverse, but they are likeminded people. AJ then proceeded to present her power point, discussing slides and how this links into the NHS 5 Steps to Mental Wellbeing.

- Step 1 Connect with other people – socialising
- Step 2 Being physically active – staffing events
- Step 3 Learn New Skills – educational Tours and Creative Workshops
- Step 4 Give to others – Being a Volunteer and the Loyalty Scheme with Ansa
- Step 5 Volunteer Wellbeing - Mindfulness

SH asked a question on how he could become a volunteer in the future. AJ advised he would be more than welcome and advised that there are other councillor volunteers and took on board the addition of a contacts page to the presentation.

SH was pleased to hear there was a strong presence in Crewe & Nantwich and how they linked in with other volunteer groups including the Crewe Green Team. There is a Facebook hub where AJ encourages all clean teams across the borough to showcase their work, some of them do post on there.

KM thanked AJ & AW and the wider team for the presentation. AM asked the question on how many people do they reach. AJ and AW advised that over the course of the year with all the events attended the number would be significant.

KM asked what further support can Ansa give and how do we engage with more people?

AJ advised on the following points:

- To have more time to recruit.
- Use of a company van for events.
- AW thanked the board for the opportunity and time to allow them to engage in events. The opportunity to engage with primary children who then relay the messages back to the family and how these children when they are older remember the recycling initiatives is a key part of improving awareness and attracting additional volunteers.

KM advised that it would be good to see how we capture and measure all this good work and how we can celebrate these successes.

AM asked if it would be possible to have a copy of the presentation as he would like to distribute to other councillors and town councils. There is a Climate Change event to be held in the Civic Hall, Nantwich in September. MHU suggested that the last slide should be a contact page. **Action AW & AJ** to update and provide a copy for circulation.

AW & AJ

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| | <p>AW advised that an event took place at the Environmental Hub Pre pandemic where we invited local clean teams to see the work we are doing, and we hope to have another of these events in the next 6 months.</p> <p>AJ & AW left the meeting at 11.15am</p> | |
| 05 | <p>Employee Rep matters</p> <p>RG raised the issue re incidents of 1 loader to 1 driver and tripling up with 3 loaders to 1 driver. KM advised that he was aware that there have been occasions where we have had too many loaders and not enough drivers. The logic was that by adding extra loaders to certain crews, they would finish their rounds earlier and be able to assist another crew. Feedback was that this worked on the urban rounds but not so much on the rural rounds. KM hopes that with the measures put in place last week we have addressed this problem.</p> <p>RG also queried the availability of Team Leaders being available to drive. This would prevent the need to send home agency staff loaders and giving annual leave to full time staff due to excess hours. So why aren't we utilising Team Leaders to assist? JT responded, confirming that we do send Team Leaders out where we can. JT is happy to discuss this further outside of the meeting. The teams are trying very hard to fulfil the right numbers for each round, the priority is to get the service delivered.</p> <p>RG advised on a positive note, feedback from staff is positive and appreciative for the additional measures introduced during the hot conditions. Also, feedback from the trial of lightweight trousers is positive. They are ideal for the summer.</p> | |
| 6 | <p>National Waste Strategy</p> <p>JT gave a verbal update on the National Waste Strategy and that there has not been much feedback on this for a number of months.</p> <p>In addressing the Food and Drink Federation, the Environment Secretary made the following points:</p> <ul style="list-style-type: none"> • Defra is willing to take longer on implementing extended producer responsibility (EPR) reforms where there maybe "risks". • He feels EPR as well as the deposit return scheme (DRS) "is the right direction to go in" but he was not keen to rush into legislation and see it unravel later - will delay if necessary • The Defra minister's words dampen any hopes that responses to the consultations on consistency in household and business recycling in England and that the DRS will be published before parliament goes into recess on 21 July and MPs will not return until 5 September. | |
| 7 | <p>Any Other Business</p> <p>None</p> | |

Meeting Closed at 11.20am